

Privacy Policy

With quality and professional work and with the motto - the customer is always on the first place, Telekabel with its professional staff pays great attention and takes care of the protection and security of the data of its customers in all their business processes.

The Privacy Policy shall set forth the manner in which Telekabel shall collect, use and maintain data collected from customers when visiting its website. This Privacy Policy shall not refer to any other personal data collected by other webpages that you have accessed via Telekabel website.

Each customer when registering and using the web services of Telekabel, declares that it is familiar with and agrees with our Privacy Policy.

Collection and processing of personal data

Because of the system protection, every time you visit the websites of Telekabel, our web server temporarily registers your domain and IP address on the work page, together with some other technical data in the session that means visiting websites. Also in certain cases Telekabel can write information in the form of "Cookies" on your computer, in order to adjust the visit to the websites according to your needs and habits. All information stored in the form of "Cookies" can be used only for the needs of the web service in a way that your privacy will not be compromised. The personal data collected during your visit to the Website are kept in accordance with the provisions of the Law on Personal Data Protection and are not given to third parties. Credit card and bank account data will be stored and used only by NLB Tutunska Banka for the purpose of collecting invoices by performing a transaction. The invoice billing transaction is redirected and processed through the credit card billing portal of NLB Tutunska Banka. The portal uses modern data protection and all processes take place through a secure connection with the bank. Telekabel neither collects nor has access to the information related to your card or your bank account.

Use and transfer of personal data

Your personal data will be used only for technical administration of Telekabel webpages and services. Part of your data (such as email or phone number) will be used for processing and direct marketing, just based on your previously issued permit and only to the extent necessary for each individual case. The personal data will not be transferred to state authorities, except in cases determined by law. All employees in Telekabel shall keep secret all information (including personal data) they may encounter during their professional duties. Your personal information will not be transferred to third parties.

Decision of the customers

Telekabel wants to contact its customers in order to be timely informed about all offers and news regarding our products and services. If you register on our website, you agree to Telekabel contacting you by email or phone number. As users of Telekabel services, you will be informed about all important changes related to your existing subscriber agreement.

Freedom of information

At your written request, Telekabel will provide you with insight into all your personal data (name, address, etc.).

Reliability

Telekabel undertakes all prescribed technical and organizational measures for protection of personal data at its disposal, in order to prevent unauthorized access and their abuse. Our security procedures are subject to regular inspections and reflect the latest technological advances in this area.

Contact

If you have any questions or suggestions for protection personal data, you can contact us at the e-mail address moj@telekabel.net.mk.